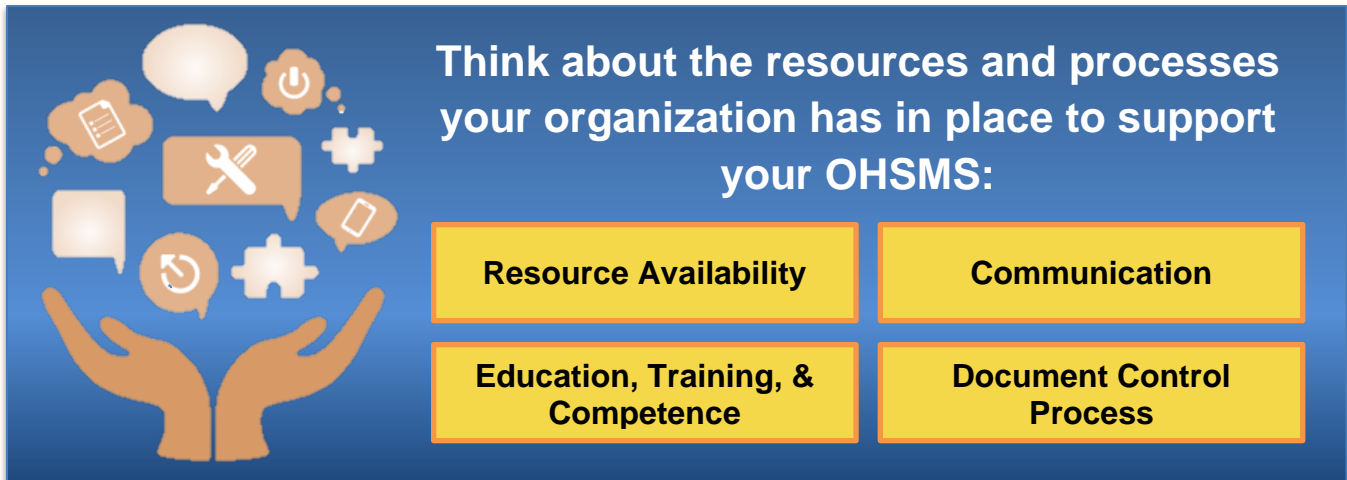# ANSI/ASSP Z10.0-2019: Support

The American National Standards Institute (ANSI) and American Society of Safety Professionals (ASSP) publish the ANSI/ASSP Z10.0-2019 standard, Occupational Health and Safety Management Systems (OHSMS). ANSI Z10 offers organizations a strategy for improving safety and health (S&H) performance. **Support** is an element of the ANSI Z10 standard, and ensures organizations have adequate resources and processes in place to implement and sustain the OHSMS.

Think about the resources and processes your organization has in place to support your OHSMS:

Resource Availability	Communication
Education, Training, & Competence	**Document Control Process**

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Your organization needs to evaluate available resources and determine where additional ones are necessary to support the OHSMS. This reaches beyond having competent persons on staff to implement OHSMS criteria and processes. Other resources to consider include time, money, equipment and supplies, and technological capabilities. It is a good idea to monitor your resource availability versus needs since your OHSMS changes over time.

Education and training ensures your workers receive timely access to S&H information. Establish processes to identify the training needs of each worker, determine obstacles (e.g., language barriers, literacy challenges, relevance of training), provide information in a manner that workers understand, and evaluate instructor competency to deliver training and worker proficiency of received training. You need to assess the effectiveness of education and training procedures and employ steps to revise your processes as needed.

Communicating S&H information to workers goes beyond typical education and training. You need to devise plans to communicate S&H information, both internally and externally. Think about which communication methods work best within your organization. Examples of communication methods include email, posters, and safety talks. You also need to provide workers and contractors with information relevant to them in a timely manner.

Establish document control procedures to develop, store, access, and provide documents to support your OHSMS processes. Utilize a review process to validate the information within the document is up-to-date and accurate. Involve all levels of workers in your reviews.

For additional information on the SMCX's services, please visit the SMCX-hosted website at: https://www.smscx.org/.

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